



PIX guide:

Step by step

What is this?

It's a new financial transaction created by Central Bank that will provide agility in transfers and paying bills. This is possible because the system is immediate and accessible, even for those who do not have a bank account.

Can i pay my energy bill using pix?

Yes! The innovation will be launched on November 16, and Neoenergia will offer this additional convenience to its customers. We created a step-by-step to clarify procedures and main doubts related to the new payment process:

1st step

In this initial stage, service will be available to customers who are **registered to receive their digital bill via email**. If you didn't enroll yet, just access the distributor's website or send a WhatsApp message to select this option. Sending is made via email, WhatsApp or SMS.



2nd step

The digital bill will have two options to route payment to be made via PIX: **QR-Code and PIX Link**. Just point the camera to the code or click on the link and you will be redirected to pay in a practical and immediate way.



3rd step

When redirected, payment can be made through your bank's **application or website or through a digital wallet such as Pic Pay and Mercado Pago**. PIX is instantaneous, which means the system automatically recognizes, and in a few seconds, you paid the bill.



4th step

You can select to register your address key with you bank or digital wallet. The key can be your Taxpayer's Number, cell phone number or email and you just have to inform it to make or receive payments. But PIX is available even for those who do not have or do not want to register. Just use the temporary key, which is only available for such specific transaction.



For more information, access Neoenergia's service channels



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