Quality Policy

Updated October 16th, 2025

NEOENERGIA S.A.'s (the "Company") Board of Directors has the power to prepare, evaluate and consistently review the Company's Governance and Sustainability System, as well as approve and update policies that contain guidelines that govern the Company's performance. They may also provide notice of, as applicable, the policies that, during the exercise of their autonomy, they decide to approve at companies that are part of the group where the dominant entity is, as established by law, the Company (the "Group").

In the exercise of these powers and within the scope of existing legislation, the Company's Articles of Incorporation and the Neoenergia Group's Corporate Purpose and Values, and recognizing that the exceptional management of all processes and resources at companies belonging to the Group is an essential lever for the generation of value in a sustainable manner for the Company's Interest Groups, the Board of Directors hereby approves this *Quality Policy* (the "*Policy*"). This Policy will respect, develop and adapt the Group's Core Ethical Principles of Governance and Sustainability.

The Company understands quality to one of the principles that constitute a third of the corporate values provided for in the *Neoenergia Group's Corporate Purpose and Values*. Quality reflects an innovative undertaking, and the Company seeks to make small and large-scale changes that facilitate individuals' lives through efficiency, self-exertion and the search for continuous improvement. Quality also encompasses commitment to other values such as simplicity, agility and anticipation.

1. Scope

This Policy is applicable to the Company. Nevertheless, this Policy describes the actions and regulatory developments that must be carried out by the other companies of the Group while observing their competencies and autonomy.

The content of this policy must also offer guidance, when applicable, for the performance of the Neoenergia Institute, which is linked to the Group.

The Company will promote the alignment of the regulations of the companies in which it holds an ownership interest, but which are not part of the Group, as well as *joint ventures*, temporary associations and other entities it manages, with the basic reputation principles contained in this Policy.

2. Purpose

The purpose of this Policy is to establish principles of action to strengthen the competitiveness of energy products and services provided through efficiency in electricity generation, transmission and distribution processes. Special attention is also given to the exceptional management of processes and resources.

3. Principles of action

In order to achieve the above-mentioned objectives, the Group assumes and promotes the following principles of action in all quality-related activities:

- a) The development of operational and management excellence to enhance a culture of continuous improvement, with the objective of increasing competitiveness and creating value for Neoenergia employees, shareholders, the financial community and other stakeholders;
- b) The promotion of quality management systems and prioritizing the generation of value for the different organizations within the Company during implementation. In particular, the transformation of the energy model towards greater electricity generation and the impact of digitization and the Group's new business models require the continuous development of process support tools, such as the quality management system, in order to achieve operational and management excellence;
- c) This guidance is intended to identify and meet, or even exceed, the expectations of Interest Groups;
- d) The Group's employees are committed to teamwork, the consistent flow of information, internal communication, training, equal opportunities and recognition of achievements.

4. Coordination

The Group's quality model, which is part of the Group's Business Model, is established through a quality management system that coordinates and supervises the quality management systems at the Group's different corporate and business areas in order to promote compliance and take advantage of the synergies derived from belonging. The model also promotes the provision of the principles of action provided for in this *Policy* and in the *Neoenergia Group's Core Ethical Principles of Governance and Sustainability* in terms of quality.

As part of this model, in order to adequately supervise compliance with the provisions of this Policy, the Group has implemented different quality guidelines, which define strategic lines consistent with the principles of operation and its commitment to continuous improvement. These guidelines are used to develop and achieve quality-related objectives and goals at different levels of organization while respecting its corporate and governance structure.

5. Implementation and monitoring

As part of the implementation and monitoring of the provisions of this *Policy* and the quality model, the Board of Directors relies on the Innovation Board and the Office of the Chief Executive Officer, which will develop the necessary procedures.

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This Policy was initially approved by the Board of Directors on July 19, 2018 and last reviewed and updated at the Board of Directors' Meeting held on the October 16th, 2025.

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